AppliedCAx

TEAMCENTER TECHNICAL RESOURCES

TEAMCENTER HOW-TO: GENERATE A .HAR IN GOOGLE CHROME

When debugging issues in the Teamcenter Active Workspace, a HAR file may need to be generated from Chrome.

-OPEN CHROME

-DEVELOPER TOOLS

-NETWORK

-RECORD

-PRESERVE LOG

-CLEAR EXISTING LOGS

-REPRODUCE

-SAVE AND UPLOAD

Open Chrome and Developer Tools

- Open **Google Chrome** and log in to **Active Workspace**

- **Navigate** to the page where the issue is occurring.

- From the Chrome menu bar select **View › Developer › Developer Tools**, or press **F12**.

- From the panel opens at the bottom of your screen, select the **Network** tab.
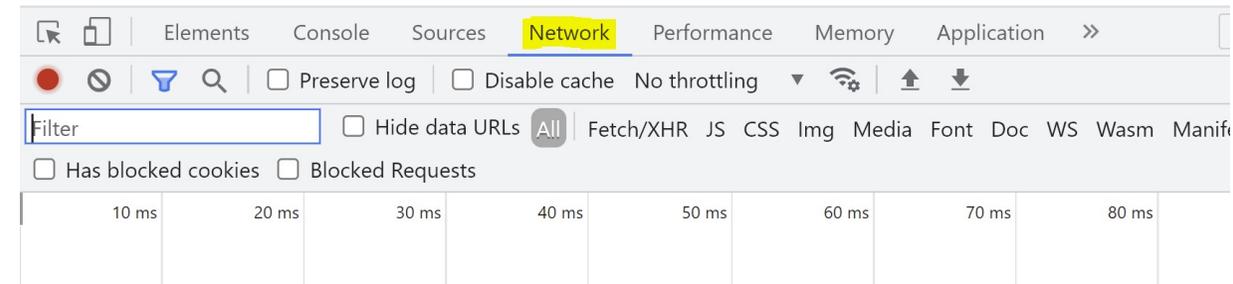
Enable Recording and Preserve Logs

- **Locate** the round **Record** button (🔴) in the upper left corner of the **Network** tab, and make sure it is **red**.
  - If it is gray (⚫), **click it once** to begin recording.

- Check the box next to **Preserve log**.

- Click the **Clear** button (🚫) to clear out any existing logs from the **Network** tab.
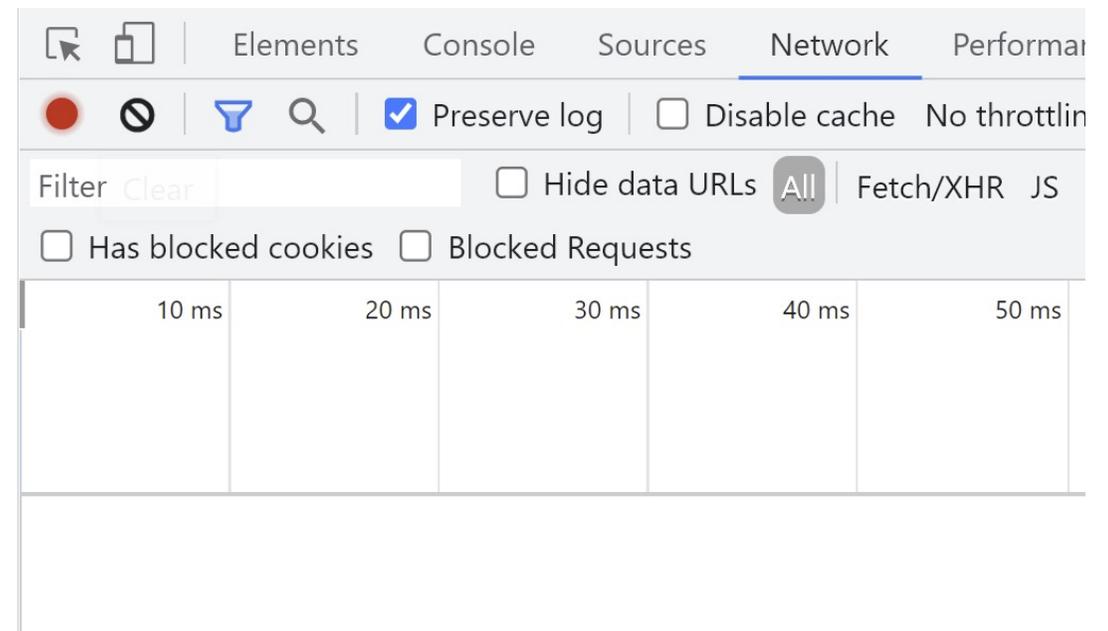
Reproduce the Issue and Save

- **Reproduce** the issue that you were experiencing before, while the network requests are being recorded.

- Once the issue is reproduced, **right click** anywhere on the grid of network requests, select **Save all as HAR with Content**, and **save** the file to your computer.

- **Send** the HAR file to your trusted Support representative.
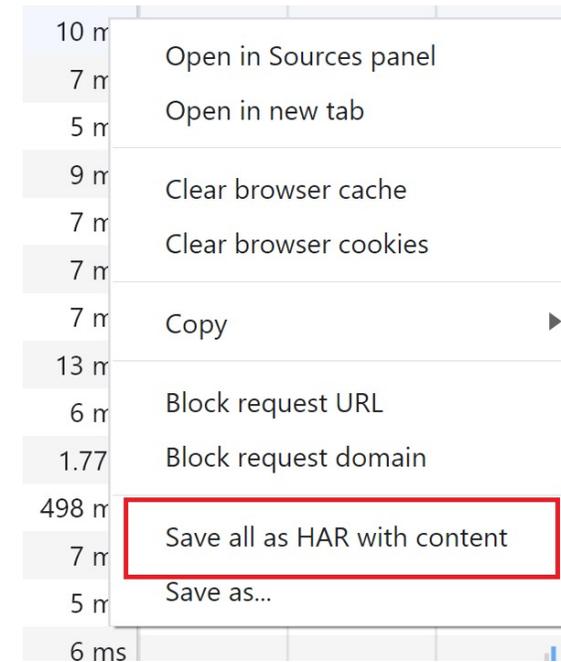
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Questions?
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